djusterom CALIFORNIA DEPARTMENT OF INSURANCE 1 LEGAL DIVISION 2 Michael J. Levy, Bar No. 154290 Harry J. LeVine, Bar No. 105972 3 Christina Carroll, Bar No. 263713 45 Fremont Street, 21st Floor 4 San Francisco, CA 94105 Telephone: (415) 538-4109 Facsimile: (415) 904-5490 5 harry.levine@insurance.ca.gov 6 Attorneys for the California Department of Insurance 7 8 BEFORE THE INSURANCE COMMISSIONER 9 OF THE STATE OF CALIFORNIA 10 11 In the Matter of the Certificates of File No.: MI-2015-00064 Authority of 12 NOTICE OF HEARING AND ORDER TO 13 CALIFORNIA INSURANCE COMPANY CEASE AND DESIST FROM ISSUANCE OR and APPLIED UNDERWRITERS RENEWAL OF WORKERS' CAPTIVE RISK ASSURANCE COMPENSATION INSURANCE POLICIES 14 COMPANY, INC. AND COLLATERAL/ANCILLARY AGREEMENTS IN VIOLATION OF 15 Respondents. **INSURANCE CODE SECTIONS 11658 AND** 11735 AND CALIFORNIA CODE OF 16 **REGULATIONS, TITLE 10, SECTIONS 2251** AND 2268; NOTICE OF INTENT TO SEEK 17 **RECOVERY OF COSTS** 18 (Ins. Code §§1065.1 and 1065.3) 19 20 21 The California Department of Insurance (CDI) brings this matter against Respondent 22 California Insurance Company (CIC) pursuant to Insurance Code §1065.1 and §1065.3 to require 23 it to cease and desist from issuing or renewing any workers' compensation insurance policy that 24 is amended, supplemented, endorsed or modified by, or which includes, incorporates, attaches or 25 uses in any manner, any form of ancillary or collateral agreement referred to as a "Reinsurance 26 Participation Agreement" or referred to by any other name (hereafter, an "RPA") that was held by 27 the Insurance Commissioner's Decision & Order in In the Matter of the Appeal of Shasta Linen 28

Supply, Inc., CDI File No. AHB-WCA-14-31 (Shasta Linen), to be the use of an unfiled and
 unapproved collateral agreement in violation of Insurance Code §§11658 and 11735 and
 California Code of Regulations, Title 10, §2268 and former §2218.

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The CDI brings this matter against Respondent Applied Underwriters Captive Risk
Assurance Company, Inc. (AUCRA) pursuant to Insurance Code §1065.1 and §1065.3 to require
it to cease and desist from issuing or renewing any RPA that is ancillary or collateral to a
workers' compensation insurance policy issued to a California employer.

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## PARTIES AND ENTITIES

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A. Respondent CIC is an insurance company domiciled in California that holds, and at all
 times relevant hereto held, a Certificate of Authority issued by the Insurance Commissioner to
 transact various classes of insurance, including workers' compensation insurance. CIC is a
 person subject to examination and is subject to the provisions of Insurance Code Article 1.4
 (commencing with Insurance Code §1010.)

B. Respondent AUCRA is an insurance company domiciled in Iowa that holds a
Certificate of Authority issued by the Insurance Commissioner to transact workers' compensation
insurance in California.

C. CIC is a wholly-owned subsidiary of North American Casualty Company, which is an
insurer domiciled in Iowa and which holds a Certificate of Authority issued by the Insurance
Commissioner to transact various classes of insurance. North American Casualty Company and
AUCRA are subsidiaries of Applied Underwriters, Inc. Applied Underwriters, Inc. is a
subsidiary of Berkshire Hathaway, Inc.

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### USE OF UNAPPROVED FORM AND UNFILED RATE

A. CIC sold and currently has in effect, is liable on or administers workers' compensation
 insurance policies that were issued to California employers. CIC is authorized pursuant to its
 Certificate of Authority to issue new workers' compensation insurance policies to California
 employers.

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B. CIC's workers' compensation insurance policies specify rates that were filed with the
 Insurance Commissioner by CIC pursuant to Insurance Code §11735. The filed rates are based
 on rate information and supplementary information submitted by CIC to the Insurance
 Commissioner as required by Insurance Code §11735. The workers' compensation insurance
 policies are written on forms that were submitted to the Insurance Commissioner and to the
 Workers' Compensation Insurance Rating Bureau of California (WCIRB) for review in
 compliance with Insurance Code §11658, and if applicable, Regulation §2268.

C. The rates under CIC's workers' compensation insurance policies, as described in
Paragraphs A and B above, are fixed (subject to variation by payroll amounts and permissible
factors, such as experience modification factors.) The policies do not contain retrospective rating
factors, large deductibles, or terms that place a substantial cost of workers' compensation claims
(including loss adjustment expenses) on the employer. CIC's approved workers' compensation
insurance policies are hereafter referred to as the "Guaranteed Cost Policies." The Guaranteed
Cost Policies are effective for one year.

D. CIC sold, has in effect, is liable on and administers Guaranteed Cost Policies that it
issued as part of a workers' compensation insurance program that is titled "EquityComp."
EquityComp contains the following components and operates as follows:

i. CIC entered into a reinsurance treaty with AUCRA pursuant to which it cedes a portion
of the liabilities and premiums on the Guaranteed Cost Policies to AUCRA;

ii. When CIC sells a Guaranteed Cost Policy to a California employer, it requires the
employer to enter into an RPA with AUCRA, which is a three-year contract. The RPA requires
the employer to fund reimbursement to CIC of a substantial part of the workers' compensation
claim payments that CIC will make under the Guaranteed Cost Policy. The RPA also requires the
employer to fund reimbursement (or payment) of loss reserves. Finally, the RPA requires the
employer to fund reimbursement of loss adjustment expenses that CIC incurs and will incur under
the Guaranteed Cost Policy.

iii. The RPA requires the employer to fund reimbursement of the claims payments, loss
reserves and expenses set forth in Subparagraph (ii) above by making periodic deposits into an

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account that it calls a "single cell." The "single cell" is for payment or reimbursement of claims,
 reserves and expenses pertaining only to the employer's Guaranteed Cost Policy. The RPA states
 that an employer's "single cell" is not liable for debts and obligations of other employers' "single
 cells." The RPA is not a contract of reinsurance.

iv. The RPA requires the use of rates other than the rates set forth in the Guaranteed Cost
Policy and it supersedes the rates and premium provisions of the Guaranteed Cost Policy.

v. The RPA contains terms that are inconsistent with the Guaranteed Cost Policy, that
supersede the terms of the Guaranteed Cost Policy, and are disadvantageous to the employer. The
RPA contains different loss reserving factors, different loss adjustment expense factors, and
different cancellation rates than the Guaranteed Cost Policy. The payments required by the RPA
into the "single cell" are typically far in excess of the premiums required by the Guaranteed Cost
Policy.

vi. By requiring the employer to fund the "single cell" and by using the "single cell" to
 reimburse CIC for claim costs, loss adjustment expenses, and other expenses, and providing that
 those provisions control over the Guaranteed Cost Policy, the RPA substitutes a retrospective
 rated policy for the terms of the Guaranteed Cost Policy.

vii. Neither CIC nor AUCRA filed the RPA rates or filed supplementary rate information
with the Insurance Commissioner as required by Insurance Code §11735 prior to the issuance of
the Equity Comp policies that are now in effect or are being administered.

viii. Neither CIC nor AUCRA filed or sought approval of the RPA with the WCIRB or
the Insurance Commissioner as required by Insurance Code §11658, former Regulation §2218
and Regulation §2268, prior to the issuance of the Equity Comp policies that are now in effect or
are being administered. The RPA has never been approved for use.

ix. As a result of the terms of the RPA, the EquityComp premiums are based on rates
other than the rates and factors that CIC filed with the Insurance Commissioner.

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2	SHASTA LINEN DECISION & ORDER
3	A. In 2010, Shasta Linen Supply, Inc. obtained an EquityComp policy from CIC. The
4	policy included a Guaranteed Cost Policy and an RPA that it entered into with AUCRA.
5	B. Pursuant to Insurance Code §11737, sometime prior to August 2014, Shasta Linen
6	disputed with CIC the amounts that CIC and/or AUCRA demanded that Shasta Linen deposit into
7	its "single cell" under the EquityComp policy. CIC rejected Shasta Linen's dispute and on
8	August 29, 2014, pursuant to Insurance Code §11737(f), Shasta Linen appealed CIC's rejection to
9	the Insurance Commissioner in the matter identified above as Shasta Linen. The appeal was
10	heard by the Insurance Commissioner's Administrative Hearing Bureau.
11	C. Among the issues in Shasta Linen were the following;
12	(i) whether the RPA was a collateral agreement to CIC's Guaranteed Cost Policy that
13	was required to have been been filed with the Insurance Commissioner and the WCIRB pursuant
14	to Insurance Code §11658 and Regulation §§2218 (now §2251) and 2268;
15	(ii) whether CIC could charge Shasta Linen the rates required by the RPA and could
16	enforce the terms of the RPA.
17	D. On June 20, 2015, the Insurance Commissioner issued his Decision & Order which
18	held that RPA IS an unfiled collateral agreement and is an illegal contract. The Decision & Order
19	provides, in pertinent part, as follows:
20	VIII. Conclusion
21	[T]he Insurance Commissioner finds by a preponderance of the evidence that Shasta Linen met its burden of proof in demonstrating that it is aggrieved by CIC's misapplication of its filed rates as a result of an unfiled and unapproved collateral agreement that modified the terms and conditions of the guaranteed cost policy, in violation of Insurance Code sections 11737 [sic] and 11658 and California Code of Deputies title 10, protion 2269
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24	Regulations, title 10, section 2268.
25	Further, CIC's EquityComp program's Reinsurance Participation Agreement constitutes a collateral agreement modifying the rates and obligations of the insured and insurer, and is void as a matter of law since it was required to be filed with the Workers' Compensation Insurance Rating Bureau and filed with the Department of Insurance before its use in the State of California, pursuant to Insurance Code section 11658 and California Code of Regulations, title 10, sections 2268 and 2218.
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28	E. Paragraph 2 of the Decision & Order provides that the Decision and Order is
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precedential pursuant to Government Code section 11425, subdivision (b).

# CONDITIONS PRECEDENT FOR ISSUANCE OF ORDERS PURSUANT TO INSURANCE CODE §§1065.1 AND 1065.3

CIC has worker's compensation insurance policies in force that have an RPA, or is
continuing to administer policies that have an RPA, including EquityComp policies. AUCRA
entered into RPAs that are in effect that were made part of Equity Comp policies issued by CIC.
The *Shasta Linen* Decision & Order determined that the RPA is an unfiled collateral agreement in
violation of Insurance Code §11658 and Regulation §2268 and is an illegal contract.

Neither the RPA that was at issue in *Shasta Linen* or any ancillary or collateral agreement
that is substantially similar to that RPA has been approved by the Insurance Commissioner. On /
April 16, 2016 and May 19, 2016, AUCRA filed a modified RPA form with the WCIRB and the
Insurance Commissioner, respectively. The Insurance Commissioner notified AUCRA on June
16, 2016 that the modified form is not approved for use.

As of April 1, 2016, the requirement for filing and approval of collateral agreements (now
referred to as ancillary agreements) is contained in Regulation §2251(a) and §2268(b).

The CDI has reasonable cause to believe that CIC, by issuing or renewing workers' compensation insurance policies with California employers that have the RPA form that was at issue in *Shasta Linen* or that have an ancillary or collateral agreement that is substantially similar to that RPA form, and AUCRA, by issuing or renewing the RPA form that was at issue in *Shasta Linen* or an ancillary or collateral agreement that is substantially similar to that RPA form, will commit or engage in acts, practices or transactions that would constitute grounds rendering each of them subject to conservation and liquidation proceedings as follows:

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A. <u>Insurance Code §1011(e)</u>; by violating "any law of the state"; to wit, Insurance Code §§11658 and 11735 and Regulation §§2251 and 2268 and former Regulation §2218;

B. Insurance Code §1011(h); by failing to comply with the requirements for issuance of a
certificate of authority; to wit, Insurance Code §717, subpart (e) ("competency, character, and
integrity of management") and subpart (h) ("fairness and honesty of methods of doing business.")

### ORDERS TO BE ISSUED AFTER HEARING TO CEASE & DESIST

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The CDI seeks issuance of the following orders upon proof of the matters alleged herein: A. An order that CIC shall cease and desist from violating Insurance Code §§11658 and §11735 and Regulation §§2251 and 2268 and shall not issue any EquityComp policy, or any other workers' compensation insurance policy, that has an RPA, or has a substantially similar unfiled ancillary or collateral agreement, unless and until such time, if ever, that the RPA or a substantially similar ancillary or collateral agreement is approved by the Insurance Commissioner;

10 B. An order that CIC shall cease and desist from violating §11658 and §11735 and 11 Regulation §§2251 and 2268, and former Regulation §2218, and shall not renew any EquityComp 12 policy, or any other workers' compensation insurance policy, that has an RPA, or has a 13 substantially similar unfiled ancillary or collateral agreement, unless and until such time, if ever, 14 the RPA or a substantially similar ancillary or collateral agreement is approved by the Insurance 15 Commissioner, such approval being on a prospective basis only and without prejudice to the 16 rights and remedies of an employer as to whom an RPA was previously issued in violation of 17 Insurance Code §§11658 and 11735 and Regulation §§2218, 2251 and 2268.

C. An order that AUCRA shall cease and desist from violating §11658 and §11735 and
Regulation §§2251 and 2268 and shall not enter into an RPA or a substantially similar unfiled
ancillary or collateral agreement that is to be attached to an EquityComp policy or attached to any
other workers' compensation insurance policy, unless and until such time, if ever, the RPA or a
substantially similar ancillary or collateral agreement is approved by the Insurance
Commissioner:

D. An order that AUCRA shall cease and desist from violating §11658 and §11735 and
Regulation §§2251 and 2268, and former Regulation §2218 and shall not renew an RPA or a
substantially similar unfiled ancillary or collateral agreement that is attached to an EquityComp
policy or is attached to any other workers' compensation insurance policy unless and until such
time, if ever, the RPA or a substantially similar ancillary or collateral agreement is approved by