

EXHIBIT # 8

TRAVELERS 

Steven McCoy

Medical Investigator  
Travelers  
Medical Investigation Unit

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21688 Gateway Center Drive  
Diamond Bar, California 91765

April 19, 2011

PERSONAL & CONFIDENTIAL  
CERTIFIED MAIL – RETURN RECEIPT

Mr. Jeff Campu  
Aspen Medical Resources  
685 N Shepard Street  
Anaheim, CA 92806

Mr. Campu:

Travelers Insurance and its affiliated companies have been reviewing medical billings presented by your company for Durable Medical Equipment. We consider the billing presented by your company to be lacking complete and supporting documentation supporting the charges. Your company has presented numerous invoices for HCPC Code E0217 (Hot Water Circulating Heat Pad with pump) and E0218 (Cold Water Circulating Pad with pump) on the same dates of service. We have interviewed several injured workers, photographed the DME and determined only a single pad and pump were provided. While we acknowledge some of the VitalWear units supplied provide both hot and cold circulating water only a single device was supplied.

Based on the billing received it gives the appearance that two separate devices were issued. The adjusters in reviewing these bills relied on this information when issuing payments to your company. We had this billing reviewed by a certified coder and it's the opinion of the certified coder that the bills presented may have been incorrectly coded.

I would like to take this opportunity to personally discuss this matter with you. I can be reached at 714-293-1233 to set a date and time for a meeting.

Sincerely,

*Steven B. McCoy*  
Medical Investigator  
Travelers Investigative Services

W.S. 8-13-12